

# 2020-2021 TTC Catalog

## HOS 157 Hospitality Service

Lec: 3.0 Lab: 0 Credit: 3.0

This course is a comprehensive study of the principles and techniques required to provide exceptional service in the hospitality industry. Emphasis is placed on the service environment, the customer's perspective, and the behavioral component of service.

### **Prerequisite or Corequisite**

HOS 140

### **Course Offered**

Fall

Spring

Summer

### **Grade Type**

Letter Grade

### **Division**

Culinary Institute of Charleston